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| **Volunteer Role:**  |  |
| **Food Pantry Volunteer, Carrick Family Wellbeing Service****Thank you for your interest in becoming a volunteer with Children 1st. We are delighted that you have chosen to offer your time and energy to help improve the lives of Scotland’s vulnerable children, young people and families.**  |
| **About Children 1st**Children 1st is Scotland’s National Children’s Charity. We help Scotland’s families to put children first, with practical advice and with support in difficult times**.** And when the worst happens, we support survivors of abuse, neglect, and other traumatic events in childhood, to recover**.** We’re determined each child has reasons to smile. And we’ll work alongside whoever shares that aim. Children 1st involve hundreds of volunteers across Scotland in a variety of different roles. These include fundraising, befriending, family support and gardening, amongst other things! For a full list of our current volunteering opportunities, visit our website: [www.children1st.org.uk](http://www.children1st.org.uk).  |
| **About the service/department**This volunteering role will be based with the Carrick Family Wellbeing Service in Girvan. We offer community-based, child-centred, whole family support with integrated childcare provision to the communities of Girvan, Maybole and the surrounding villages. This community resource has been created with families for families, offering accessible early help at the point of need. Our whole family approach involves building strong trusting relationships to help families understand the issues, feel included and be supported to be part of the solution.Our community-based group activities and drop-in sessions will provide a safe place for families to build connections and reduce isolation, seek early help as well as develop skills and confidence. |
| **Training and support**Volunteers are provided with all of the training required to fulfil their role effectively and confidently. Volunteers are also given regular support and supervision by a member of staff.No formal qualifications are required for this role. Training will be provided before you startvolunteering and may include:* Children 1st introduction and induction
* Food Hygiene certification (if required)
* Moving and Handling
* Pantry Systems
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| **Out-of-pocket expenses**Volunteers are able to claim reasonable out-of-pocket expenses for travel and costs incurred as part of the volunteering role. |

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| **Responsible to:** | Volunteer Line Manager |
| **Location:** | Girvan Primary School |
| **Hours:** | Helping in the Pantry - Minimum of one afternoon Monday – Friday, from 2.30pm to 5pmand/or Preparing the Pantry - Thursdays 11.30am to 12.30pm |
| **Time Commitment:** | Usually minimum of 2.5hrs per week |
| **General Purpose of Role**The role of Food Pantry Volunteer is often to offer information and assistance to local people who come in to the Food Pantry to purchase food, browse or ask questions. Others volunteer on a Thursday help to prepare the pantry for opening.The Pantry is a membership scheme aimed at helping people make their money go further by reducing their food shopping bills and providing advice and support.Local pantries mean people can bring down their food shopping bills and access good food while freeing up more money for other essentials and enabling tight budgets to stretch a little further. The Pantry offers dignity, choice, community and food quality.If your role will is to assist new and current members to learn about the Pantry and do their shopping, we will give you full training on how it works, equipment used, systems to follow etc.A staff team member will always be present while you are volunteering. |
| **Key Tasks may include*** Welcome customers to the Pantry, engaging in conversation
* Offer information on how the Pantry works
* Restock and rotate shelves and fridges as required
* Clean and sanitize according to guidance
* Commit to a minimum of 2.5hrs per week
* Packing and labelling food products according to our food handling procedures
* Restocking shelves
* Ensuring efficient stock rotation
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| Core requirements for all volunteer roles* A positive and realistic commitment to volunteering role
* An understanding of, and commitment to, the values of Children 1st
* Sensitivity to the needs of others
* A self-assured and positive outlook
* Responsible and accountable
* A desire to learn and help others to learn
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| Specific requirements* No qualifications necessary. Training will be provided
* A basic level of literacy and numeracy
* A friendly, approachable nature
* Honest and trustworthy
* Good communication skills
* A basic disclosure is required for this role. Volunteers will be reimbursed for the cost of this.
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